



VENDOR MANAGEMENT SYSTEM (VMS) SCORECARD

YEAR/QTR
2008Q3

SUPPLIER: 01707
TOP CRAFT TOOL INC
CLINTON TOWNSHIP
MI

90 - 100 = Level I Supplier
80 - 89 = Level II Supplier
60 - 79 = Level III Supplier
< 60 = Level IV Supplier

OVERALL RATING

99

QUALITY PERFORMANCE

Quantity of Product Delivered 35
Quantity Accepted 35
Quantity Rejected 0

Average Acceptance Rate 100.00% X FACTOR 50 = RATING: **50** (50 POINTS MAX)

QUALITY ISSUES / DEVIATIONS, IF ANY:



ON TIME PERFORMANCE:

Total number of PO line items due 1
Total number of on-time PO line items 1
Total number of late PO line items delivered 0

On-time percentage 100.00% X FACTOR 30 = RATING: **30** (30 POINTS MAX)

CUSTOMER SATISFACTION

Customer Satisfaction 9 X FACTOR 10 = RATING: **9** (10 POINTS MAX)

CUSTOMER SATISFACTION ISSUES, IF ANY:

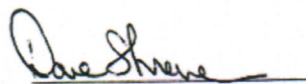


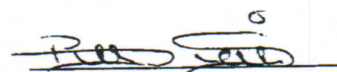
PROCESS HEALTH/LEAN

ProcessHealth/Lean 10 X FACTOR 10 = RATING: **10** (10 POINTS MAX)

PROCESS HEALTH/LEAN ISSUES, IF ANY:




Dave Shreve
Procurement Manager


Bill Seib
Quality Manager



VENDOR MANAGEMENT SYSTEM (VMS) SCORECARD

YEAR/QTR
2008Q2

SUPPLIER: 01707
TOP CRAFT TOOL INC
CLINTON TOWNSHIP
MI

OVERALL RATING

99

90 - 100 = Level I Supplier
80 - 89 = Level II Supplier
60 - 79 = Level III Supplier
< 60 = Level IV Supplier

QUALITY PERFORMANCE

Quantity of Product Delivered 1161
Quantity Accepted 1161
Quantity Rejected 0

Average Acceptance Rate 100.00% X FACTOR 50 = RATING: **50** (50 POINTS MAX)

QUALITY ISSUES / DEVIATIONS, IF ANY:



ON TIME PERFORMANCE:

Total number of PO line items due 5
Total number of on-time PO line items 5
Total number of late PO line items delivered 0

On-time percentage 100.00% X FACTOR 30 = RATING: **30** (30 POINTS MAX)

CUSTOMER SATISFACTION

Customer Satisfaction 9 X FACTOR 10 = RATING: **9** (10 POINTS MAX)

CUSTOMER SATISFACTION ISSUES, IF ANY:



PROCESS HEALTH/LEAN

ProcessHealth/Lean 10 X FACTOR 10 = RATING: **10** (10 POINTS MAX)

PROCESS HEALTH/LEAN ISSUES, IF ANY:



Dave Shreve
Procurement Manager

Bill Seib
Quality Manager